

# Scout

The Probox-designed Scout application provides a link between our cloud storage and the End User's local backups. This allows us to automatically identify and fix common backup problems.

## **Finds it. Fixes it. Reports it.**

Scout is designed to fix existing backup software and cloud replication issues. We work with StorageCraft® software to ensure your End Users always have a healthy backup chain.

Scout identifies and fixes broken backup chains and individual file corruption issues automatically, with no manual intervention. Scout is not intended to be exclusively developed around ShadowProtect®. It will enhance Veeam® and FilePlus backups, as well as providing a range of other functions.

## **Why MSPs Love Scout**

Across our partner network, there are thousands of machines being protected by ShadowProtect®.

Scout easily remedies the two most common sources of pain that our partners report which can happen for a multitude of reasons. Scout solves both these issues, with automatic fixes and reporting on what's been fixed.

## **What can Scout do?**

- Monitoring: Local Retention: monitors and manages local retention settings
- Monitoring: Local Backup Files: ensures local backups have been created as expected
- Monitoring: Local ImageManager Version: checks the user is working on a current version of ImageManager
- Monitoring: Local ImageManager Status: make sure ImageManager is running correctly
- Verification: Local Backup CRC Checking: checking and verifying local backup files haven't become corrupt
- Verification: Local Advanced Backup File Checking: dives into the backup files by mounting and checking the file system
- Detect and Fix: Stopped and Missed Replications: identifies replication issues and automatically fixes them
- Detect and Fix: Incomplete Chains: finds problems within replicated chains and automatically fixes them
- Detect and Fix: Failed CRC Checks: finds errors that have occurred during replication and automatically fixes them

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