

FixMe.IT

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Description

Cost-effective, lightweight and easy-to-use remote desktop application designed for delivering on-demand and unattended remote support to customers located anywhere in the world.

Key Benefits:

- Easy instant connection
- Flexible pricing
- License can be shared with other technicians
- No upgrade costs or hidden fees
- Admin rights not required

Key Features:










- Unlimited concurrent support sessions
- Unattended access
- Two-way desktop sharing
- Multi-monitor navigation
- Auto scroll and auto scale
- Reboot & automatically reconnect
- Restart in safe mode
- Perform admin tasks
- Logoff/logon & switch user
- Drag-and-drop file transfer
- Shared clipboard
- Built-in text chat
- Drawing tools & magnifier
- Video session recording
- Session reporting






Product Interface:

FixMe.IT 4.3.1

Home My Account Unattended Clients Support Sign Out

Home Waiting: 0 | Connected: 3 | Closed: 0 New Session

Session	Client Name	Start Time	Duration
 ID: 637711  Mike's laptop 		12:04:44 PM	00:12:25
 ID: 437604  Carol's computer 		12:04:57 PM	00:12:13
 ID: 737949  Andy's laptop 		12:03:14 PM	00:13:56

[12:04] Support session has been established with the client.

Send

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